

VETERANS RESOURCE DIRECTORY



DES 718 R-5/06

NHEMPLOYMENT SECURITY Resource Centers

www.nhes.state.nh.us

City	Street	Telephone		
BERLIN	151 Pleasant St.	752-5500		
CLAREMONT	404 Washington St.	543-3111		
CONCORD	10 West Street	228-4100		
CONWAY	518 White Mtn. Hwy.	447-5924		
KEENE	109 Key Road	352-1904		
LACONIA	426 Union Avenue	524-3960		
LEBANON	85 Mechanic Street	448-6340		
LITTLETON	646 Union St. Ste.100	444-2971		
MANCHESTER	300 Hanover Street	627-7841		
NASHUA	6 Townsend West	882-5177		
PORTSMOUTH	2000 Lafayette Road	436-3702		
SALEM	29 South Broadway	893-9185		
SOMERSWORTH	243 Rte. 108	742-3600		

NH Employment Security Administrative Office 32 South Main Street Concord, New Hampshire 03301-4857

> Telephone - 224-3311 FAX - 228-4145

> > DES 718 R-3/05-sjw





A Letter to our Veterans,

As a veteran myself I am aware of the many issues facing our veterans. I would like to personally thank all the veterans for their dedication to the cause of freedom and our nation's security. The service that you as veterans provided this nation is a debt that is not easily repaid. Please be aware that here at New Hampshire Employment Security we make veterans a priority. You dedicated your time and efforts to preserving this Nation. This Department is here to provide you with the services you deserve. The staff and I will assist you in any way we can. Please be sure to maintain contact with us so that we can serve you in reaching your fullest potential. As Commissioner I am always available to speak with veterans with regard to their employment issues, my direct line is (603) 228-4000.

Thank you,

Richard S. Brothers

Commissioner

New Hampshire Employment Security

INTRODUCTION

This pamphlet is a Self-Help Guide to Veterans Services and Benefits.

Use this guide to help yourself obtain information about services and benefits available from various listed agencies and organizations located around the State.

This is not an all-inclusive list but a reference guide to frequently requested services. Some agencies can help you directly, and others can refer you to the appropriate agency nearest you for help.

If you need more information or if you have trouble finding assistance, contact any office of New Hampshire Employment Security (NHES).

Under the Wagner-Peyser Act of 1933 and Title 38 of the United States Code, NHES provides preference in employment services to veterans.

DEFINITION OF A "VETERAN" FOR EMPLOYMENT SERVICE PURPOSES

A person who served in the active service of the Armed Forces of the United States for a period of more than 180 days, and has been discharged or released under other than dishonorable conditions or was discharged or released from active duty because of a service connected disability, or as a member of a reserve component under an order to active duty of title 10, served on active duty during a period of war or in a campaign or expedition for which a campaign badge is authorized and was discharged or released from such duty with other than a dishonorable discharge.

Federal Contractors and Subcontractors Must Extend Affirmative Action to Employ and Advance Veterans in these Categories

Public Law 106-419 requires federal contractors and subcontractors to extend affirmative action regarding employment and promotions to recently discharged veterans. The bill defines "recently discharged veterans" as veterans who have been discharged or released from active duty within a one-year period. The Workforce Investment Act defines recently separated veterans as any veteran who applies for participation under the Veterans Workforce Investment Act training (Section 168) within 48 months after the discharge or release from active military, naval, or air service.

Employers who have contracts with the government for \$25,000 or more must take affirmative action for the hiring, training, and advancement of qualified Vietnam era, special disabled veterans, and recently separated veterans (veterans who have been discharged or released from active duty within a one-year period).

Some Government Web sites of interest dealing with Veterans programs, services, resources and issues: www.nhes.state.nh.us (NH Employment Security's Web site: under Job Seekers, click Employment Svc., then, Veterans)

www.dol.gov/dol/asp/public/programs/handbook/vietvets.htm (Federal Dept. of Labor)
www.dol.gov/dol/vets (Federal Dept. of Labor Veterans Employment and Training Service)

VETERAN SERVICES-BENEFITS

VETERANS ADMINISTRATION REG. OFFICE

275 Chestnut Street

Manchester, NH 03101 Tel: 1-800-827-1000

www.va.gov

VETERANS ADMINISTRATION

White River Jct., VT 05001

Voc. Rehab Tel: (802) 295-9363 Ext. 5297

VETERANS ADMINISTRATION HOSPITAL

Smyth Road Tel: 624-4366 Manchester, NH 03104 1-800-892-8384

VETERANS ADMINISTRATION HOSPITAL

215 N. Main Street

White River Jct., VT 05001 Tel: (802) 295-9363

VETCENTER

103 Liberty Street

Manchester, NH 03104 Tel: 668-7060

VET CENTER

2 Gilman Office Complex Tel: (802) 295-2908 White River Jct., VT 05001 Tel: 1-800-649-6603

NEW HAMPSHIRE VETERANS HOME

139 Winter Street Tel: 527-4400 Tilton, NH 03276 Fax: 527-4402

VETERANS EMPLOYMENT AND TRAINING SERVICE (VETS) U.S. DOL

David W. Houle, Regional Administrator US Dept. of Labor (DOL) Veterans Employment & Training Svc. (VETS)

John F. Kennedy Bldg. Rm. E-315

Boston, MA 02203 Tel: 1-617-565-2080

Dennis Viola, State of NH VETS Director

Veterans Employment and Training Service US Department of Labor James C. Cleveland Federal Building, Rm. 3602 55 Pleasant Street

Concord, NH 03301 Tel: 225-1424

STATE VETERANS COUNCIL

Norris Cotton Federal Building

275 Chestnut Street Tel: 624-9230

Manchester, NH 03103 Toll Free 1-800-622-9230

NH NATIONAL GUARD

Adjutant General Department Airport Road

Concord, NH 03301 Tel: 225-1200

VETERANS ORGANIZATIONS

American Legion: Service Officer Tel: 222-5784 Veterans of Foreign Wars: Service Officer:

Tel: 222-5780

Vietnam Veterans of NH, NH State Council

PO Box 1502, Concord, NH 03302

E-mail: afsaigon@aol.com NH Veterans' Association

PO Box 1882, Concord, NH 03302-1882

E-mail: nhva.org

Disabled American Veterans: Service Officer:

Tel: 222-5788

Hospital Service Coordinator (Transportation)

Manchester, NH Tel: 624-4366 X 6427

White River Jct., VT (802) 295-9363 X 5394

U.S. Navy Veterans Association

Attn: Karen Adair, Asst. Director for

Government Liaison

7028 West Waters, Ste. 325

Tampa, Florida, 33634

Washington, D.C. Tel: (202) 736-1725 Hartford, CT Tel: (860) 586-1100

EMPLOYMENT & REFERRAL TO TRAINING & SUPPORTIVE SERVICES NH EMPLOYMENT SECURITY (NHES)

www.nhes.state.nh.us Tel: 1-800-852-3400

BERLIN

151 Pleasant Street, PO Box 159

Berlin, NH 03570-0159 Tel: 752-5500

Fax: (603) 752-5536

CLAREMONT

404 Washington Street, PO Box 180

Claremont, NH 03743-0180 Tel: 543-3111

Fax: 543-3113

CONCORD

10 West Street, PO Box 1140 Tel: 228-4100 Concord, NH 03302-1140 Fax: 229-4353

CONWAY

518 White Mountain Hwy. Tel: 447-5924 Conway, NH 03818-2511 Fax: 447-5985

KEENE

109 Key Road Tel: 352-1904 Keene, NH 03431 Fax: 352-1906

LACONIA

426 Union Avenue, Ste. 3 Tel: 524-3960 Laconia, NH 03247-2894 Fax: 524-3963

LEBANON

85 Mechanic Street Tel: 448-6340 Lebanon, NH 03766-1506 Fax: 448-6342

LITTLETON

646 Union St. Ste. 100 Tel: 444-2971 Littleton, NH 03561-3615 Fax: 444-6245

MANCHESTER

300 Hanover Street Tel: 627-7841 Manchester, NH 03104-4957 Fax: 627-7982

NASHUA

6 Townsend West Tel: 882-5177 Nashua, NH 03060 Fax: 880-5256

PORTSMOUTH

2000 Lafayette Rd Tel: 436-3702 Portsmouth, NH 03801-5673 Fax: 436-3754

SALEM

29 South Broadway Tel: 893-9185 Salem, NH 03079-3026 Fax: 893-9212

SOMERSWORTH

243 Rte. 108 Tel: 742-3600 Somersworth, NH 03878 Fax: 749-7515

APPRENTICESHIP AND TRAINING BUREAU

143 N. Main Street, Ste. 205

Concord, NH 03301 Tel: 225-1444

NH DEPARTMENT OF ADMINISTRATIVE SERVICES - STATE DIVISION OF PERSONNEL

State House Annex - Rm 1, Concord NH 03301

Tel: 271-3261

WORKFORCE OPPORTUNITY COUNCIL INC.

64 Old Suncook Road Tel: 228-9500 Concord, NH 03301 Toll Free 1-800-772-7001

FEDERAL AGENCIES SOCIAL SECURITY ADMINISTRATION

70 Commercial Street
Corporate Center at Horseshoe Pond
Concord, NH 03301 Toll Free 1-800-772-1213

US HOUSING AND URBAN DEVELOPMENT

275 Chestnut Street

Manchester, NH 03101 Tel: 666-7681

INTERNAL REVENUE SERVICE

Information Toll Free 1-800-829-1040

SMALL BUSINESS ADMINISTRATION

Stewart Nelson Plaza Suite 202 143 N. Main St., PO Box 1257

Concord, NH 03302-1257 Tel: 225-1400

STATE AGENCIES STATE LABOR DEPARTMENT

19 Pillsbury Street Tel: 271-3176 Concord, NH 03301 1-800-272-4353

NH DEPT OF HEALTH & HUMAN SERVICES

40 Terrill Park Drive Tel: 271-6200 Concord, NH 03301 1-800-852-3345

NH SAFETY DEPARTMENT

10 Hazen Drive

Concord, NH 03301 Tel: 271-2251

SECRETARY OF STATE

107 N. Main Street

Concord, NH 03301 Tel: 271-3242

STATE LIBRARY

20 Park Street

Concord, NH 03301 Tel: 271-2144

STATE EDUCATION DEPARTMENT

101 Pleasant Street
State Office Park South

Concord, NH 03301 Tel: 271-3494

NH DEPARTMENT OF EDUCATION

Division of Vocational Rehabilitation 78 Regional Drive, Bldg. 2 Concord, NH 03301

(Services for the Deaf) (Services for the Blind)

(Special Education Section)

(Disability Determination Services)

Tel: 271-3341

TDD/TTY Relay Access: Tel: 1-800-735-2964

Vocational Rehabilitation Regional Offices

Berlin Regional Office 3 Twelfth Street Unit A

Berlin, NH 03570 Tel: 752-2271

Concord Regional Office 2 Industrial Pk Dr - Bldg #1

Concord, NH 03301 Tel: 271-2327

Keene Regional Office 25 Roxbury Street

Keene, NH 03431 Tel: 357-0266

Manchester Regional Office 361 Lincoln Street

Manchester, NH 03103 Tel: 669-8733

Nashua Regional Office 547 Amherst Street

Nashua, NH 03063 Tel: 889-6844

Portsmouth Regional Office 30 Maplewood Ave Ste 206

Portsmouth, NH 03801 Tel: 436-8884

POSTSECONDARY EDUCATION COMMISSION VETERANS EDUCATIONAL SERVICES EDUCATION APPROVING AGENCY

3 Barrell Court, Suite 300

Concord, NH 03301 Tel: 271-2555

Dept. of Education Bureau of Career

Development Tel: 271-3384

ADDITIONAL AVAILABLE SERVICES

CONSUMER AFFAIRS

Attorney General Tel: 271-3658

Better Business Bureau Tel: 224-1991

Public Utilities Comm. Toll Free 1-800-852-3793

NE Farm Worker's Council Tel: 622-8199

Toll Free 1-877-527-3276

ENERGY

Governor's Energy Office

Energy Crisis Assistance Prgm. Tel: 271-2155

COMMUNITY ACTION PROGRAM

Headquarters, Rockingham County Tel: 431-2911

Fuel Assistance Tel: 436-3896

FAMILY

National Runaway Toll Free 1-800-621-4000

FINANCIAL

Dept. of Health & Human Svc.

Hotline Toll Free 1-800-852-3383

GOVERNMENT

Governor's Office of Citizen Affairs

Toll Free 1-800-852-3456

HEALTH-MENTAL HEALTH

Alcohol and Drug Intervention Tel: 228-1959

NH Helpline Toll Free 1-800-852-3388

Tel: 225-9000

American Cancer Society

Toll Free 1-800-640-7101

Catastrophic Illness

Health & Human Services

Toll Free 1-800-852-3345

Northern NH Mental Health & Developmental Services, Health & Human Services

Toll Free 1-800-439-3347

Riverbend Community Mental Health

in Central NH Toll Free 1-800-852-3323

NORTHERN NEW ENGLAND POISON CTR.

Toll Free 1-800-222-1222

DISABILITY

Governor's Commission on Disability (TTY) Toll Free 1-800-852-3405

Granite State Independent Living Foundation
Toll Free 1-800-826-3700

HOUSING

NH Housing Finance Authority

Tel: 1-800-439-7247

Concord Housing Authority Tel: 224-4059

NH COALITION TO END HOMELESSNESS

Tel: 498-0189

NEW HAMPSHIRE HOMELESS SHELTER PROVIDERS

Tri County Community Action 30 Exchange Street, Berlin, NH 03570

Tel: 753-7100

Headrest, PO Box 247, 14 Church Street Lebanon, NH 03766 Tel: 448-4400 Southwestern Community Services/ Sullivan County Housing Coalition

PO Box 1338, Claremont, NH 03743 542-3160

Community Services Council of

New Hampshire, 2 Industrial Pk. Dr. 225-9694

Suite 5, Concord, NH 03301 1-800-843-1117

The Friends Program

30 Thompson St. 228-1462 Concord, NH 03301 224-7320

McKenna House

100 S. Fruit St, 228-3505

Concord, NH 03301

Southwestern Monadnock Area Hsng. Coal. 69-Z Island St..

Keene. NH 03431 357-1654

Keystone Hall/Greater Nashua Council on Alcoholism

Pine Street Ext.. 881-4848

Nashua, NH 03060

Nashua Soup Kitchen and Shelter PO Box 3116 (Wookende) 889-7770

42 Chestnut St (Weekends) 883-1101

Nashua, NH 03061

Harbor Homes, Inc.

12 Amherst St. 881

Nashua, NH 03060 881-8436

Nashua Pastoral Care Services 7 Concord Street Nashua, NH 03061 886-2866 **Helping Hands Outreach Ministries** PO Box 3551, 50 Lowell St. Manchester, NH 03105 623-8778 **Manchester Emergency Family Shelter** 11 Liberty St. Manchester, NH 03104 624-6484 **New Horizons** 199 Manchester St., Manchester, NH 03103 668-1877 Robinson House 47-51 Manchester St Manchester, NH 03101 627-9188 **Community Partners** 600 Lafayette Rd. Portsmouth, NH 03801 436-2218 Community Partners 101 North Main Street Rochester, NH 03867 335-6470

749-3017

My Friend's Place 368 Washington St. Dover, NH 03820

LEGAL

Legal Advice & Referral Center Tel: 224-3333

1-800-639-5290

NH Bar Association Tel: 224-6942

Fax: 224-2910

Lawyer Referral Service Tel: 229-0002

Disabilities Rights Center 1-800-834-1721

Fax: 225-2077

TTY/TDD NH Relay Service 1-800-735-2964

NH Legal Assistance

 Manchester
 668-2900 or
 1-800-562-3174

 Claremont
 542-8795 or
 1-800-562-3994

 Portsmouth
 431-7411 or
 1-800-334-3135

 Littleton
 444-8000 or
 1-800-548-1886

POLLUTION (Coast Guard Command Center)
To report hazardous substances, toxic chemicals and oil spills.

Toll Free 1-800-424-8802

NUMBERS FREQUENTLY CALLED

EQUAL EMPLOYMENT OPPORTUNITY

New Hampshire Employment Security (NHES) is prohibited from discriminating in NHES-funded programs on the grounds of race, color, religion, sex, national origin, age, disability, and political affiliation or belief. Further, beneficiaries may not be discriminated against on grounds of citizenship or participation in a NHES program.

If you think you have been subjected to discrimination you may file a complaint with NHES' Equal Opportunity Officer or with Directorate of Civil Rights within 180 days from the date of alleged violation. For further information see Local Office Manager.

NH Employment Security is a proud member of America's Workforce Network & NH WORKS

NH Employment Security is an Equal Opportunity
Employer and complies with the
Americans with Disabilities Act. Auxiliary aids and
services are available
upon request to individuals with disabilities.
TDD/TTY Access: Relay NH 1-800-735-2964